If you’ve never considered Sedgwick for unemployment claims administration, there are 10.3 billion reasons you should.

In one year, American businesses overpaid $10.3 billion in unemployment compensation – with the average company paying out 11.4% more than they needed to. Stop overpaying. Start saving. Put Sedgwick to work for you.

At Sedgwick, accuracy and professionalism drive our workflow and processes. Our staff is nationally recognized for its ability to reduce costs, maximize resources and achieve financially sound claims management solutions. And in the end, our clients have the balance sheets to show for it.

Sedgwick provides a personalized approach to efficient service. When you call us, you’ll actually speak with a live person – the designated claims professional we’ve assigned to your business. Our experts can develop and refine a custom unemployment compensation cost control program specifically for your company, ultimately resulting in maximum cost effectiveness with minimal time invested by your personnel.

And because we have handled unemployment claims for nearly 35 years, you are assured the highest level of service and results. With our experienced team on your side (averaging over 20 years in handling unemployment compensation claims), we can help you meet statutory requirements and minimize unsubstantiated claims.

In 2012, Sedgwick’s unemployment professionals handled claims for over 1,400 companies of all sizes across the nation. Even with the significant number of new claims reviewed each year, our specialists have one of the highest dispute rates in the industry:

- 86% of disputed cases end in favorable decisions for our clients
- 23 on-staff hearing representatives monitor and attend thousands of hearings each year, ensuring the best possible outcomes

For Sedgwick clients, this means that unsubstantiated claims will not impact their bottom line.

Program review, recommendation and design

The effectiveness of any unemployment claims management program is directly related to the employer’s personnel policies, procedures, rules, regulations and disciplinary procedures. Sedgwick will review current programs and provide recommendations to improve those systems as they relate to unemployment claims and taxes. We can also survey your operations and design an unemployment compensation claims management program compatible with the objectives of each of your reporting divisions.
Claims administration and reporting

Sedgwick scrutinizes all unemployment claim data for accuracy, completeness and benefit eligibility. We request information regarding the separation and provide supplementary documents as necessary, transmitting them to the appropriate agency.

At your discretion, we can act as your authorized representative and receive claims from the state agency’s benefits department relating to your account. Sedgwick monitors all benefit charge statements to ensure minimum account exposure, and we provide statistical reports to assist you in planning for the implementation of additional cost control mechanisms.

Hearing representation

When an administrative hearing comes up, Sedgwick will coordinate the preparation of your case and arrange for witness attendance. We will work to fully protect your interests, sending a qualified representative to appear before state agencies or Boards of Review.

Tax management

Sedgwick will review each state’s calculation of your tax rates and make recommendations to lower the tax rate based on state regulations. Should the state make an error in the calculation of the tax rate, Sedgwick will file the appeal and assist in any hearings scheduled thereafter.

We will review your account to determine if there are opportunities to further reduce your tax through voluntary contributions or common rating (in the jurisdictions that allow these options). We can also provide assistance with mergers and acquisitions by determining the financial consequences of taking on a new employer rate versus electing to pursue a combined or shared rate.

Training and continuing education

Sedgwick recognizes the importance of thoroughly trained and well-informed personnel operating within the employer’s structure. We offer comprehensive training programs covering the necessary elements of hiring, discipline, separation, employee relations and claim handling procedures – all of which can be customized to adhere to your unique employment situations.

For unemployment claims, Sedgwick just makes sense

Whether you currently handle unemployment claims in-house, or outsource to a payroll company or other provider, you could gain substantial benefits from switching to Sedgwick:

- Reduced overpayments
- Lower operating costs
- Higher level of professional, personal service
- Maximized accuracy and efficiency
- Broader national resources

Could your company be overpaying for unemployment compensation? Contact a Sedgwick representative to find out.

800-825-6755
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www.sedgwick.com

Visit www.paymentaccuracy.gov for additional statistics.